

Microsoft Hosted Exchange

a guide to...

UK Hosted and Supported Business Email Service

Most businesses want all the benefits of running a Microsoft Exchange server. Although for many, purchasing and maintaining one 'In-House' is simply too expensive, or they do not have the technical resource to manage it. That's where Hosted Exchange 2010 comes in!

Whether your business has a single user or 1'000 users, Hosted Exchange is proving across all business sectors to be the solution of choice for those looking for a high specification, reliable and cost effective business email solution. And with many industry experts estimating that over 30% of all small and medium sized businesses will move to Hosted Exchange over the next couple of years, there has never been a better time for your business to make the change to Hosted Exchange 2010.

Benefits Include:

- 24/7 UK based technical support
- 99.5% uptime guaranteed
- Free migration support
- Improved performance and reliability
- Wireless synchronization
- Private and shared calendars / folders
- Web-based control panel
- Web-based control panel
- Disaster recovery and regular/secure backups
- IT resources freed to focus on mission-critical projects
- Mobile and Web email access
- Spam and virus filtering
- Secure storage across 3 UK datacentres
- Lower total cost of ownership and improved ROI

Why Hosted Exchange?

E-mail is an integral part of every organisation. The ability to communicate and collaborate efficiently is now more important than ever in the ever changing business environment. Hosted Exchange provides your business with the tools to be able to deliver a secure high-end messaging solution at a realistic cost.

Hosted Exchange 2010 is a fully managed service, both hosted and supported in the UK. This service enables companies to share contacts; calendars and email for a fraction of the cost of an in-house solution and you can be rest assured your email is safe and secure.

There is a Hosted Exchange 2010 package to suit any business size, and details of our Premium, Professional and Enterprise packages are shown below. All you need to do is decide which suits you best, and if you don't see something that meets your exact needs, simply contact us and we'll be happy to discuss a customer solution that does!

What's included with Hosted Exchange?

a feature rich service as standard..

	Premium	Professional	Enterprise	Enterprise+
Latest version of Microsoft Exchange 2010	✓	✓	✓	✓
Email, contacts and calendars Public folders and resource mailbox	✓	✓	✓	✓
Mailbox Storage	25GB	Unlimited	Unlimited	Unlimited
Anywhere Access Outlook 2010 Web App	✓	✓	✓	✓
Archiving and Retention 12 Months Archiving	✓			
Archiving and Retention Unlimited Permanent Archiving and Audit Trail		✓	✓	✓
Spam and Virus Protection Barracuda Anti-Spam & Virus Firewall	✓	✓	✓	✓
Securely Hosted across multiple UK datacentres giving 99.9% uptime	✓	✓	✓	✓
Free Smart phone and mobile device integration with instant sync	✓	✓	✓	✓
Supports Apple & Android Devices	✓			
Supports Apple, Android and Blackberry Devices		✓	✓	✓
Dedicated Migration Support	✓	✓	✓	✓
Outstanding Support Services 24/7 Email support	✓	✓	✓	✓
Phone support with 2 working hour SLA		✓	✓	✓
Collaboration Services:	✓	✓	✓	✓
<i>Resource mailbox per user</i>	1	5	Unlimited	Unlimited
<i>Public folders per user</i>	2	5	Unlimited	Unlimited
<i>Microsoft SharePoint 2010 per user</i>	-	-	200MB	300MB
Cloud4 advanced online control panel	✓	✓	✓	✓
Minimum Subscription (months)	12	6	6	6
Minimum Exchange Mailboxes	5	1	10	10
Optional Add-Ons:				
<i>SharePoint 2010</i>	✓	✓	✓	✓
<i>Outlook Client License</i>	✓	✓	✓	✓

To make the move to Hosted Exchange 2010 today, simply give us a call or speak to your account manager!